



SISC HEALTHCARE SYMPOSIUM 2024 – FAQ

SYMPOSIUM INFORMATION

Date & Time

Preconference Workshops – Wednesday, November 6th

- Lunch: 12:00 PM – 1:00 PM at Harborside Room
- Workshops: 1:00 PM – 3:30 PM at Harborside Room

Day 1 – Thursday, November 7th

- Symposium Check-in: 8:00 AM – 11:00 AM at Pacific Ballroom Foyer
- Vendor Time: 9:00 AM – 11:00 AM at Pacific Ballroom
- Lunch: 11:00 AM at the Loma Vista Terrace
- Symposium: 11:00 AM – 4:45 PM at Pacific Ballroom
- Social Reception: 5:30 PM – 6:45 PM at the Loma Vista Terrace

Day 2 – Friday, November 8th

- Breakfast: 7:30 AM at the Loma Vista Terrace
- Symposium: 8:30 AM – 12:00 PM at Pacific Ballroom

Location

The SISC Healthcare Symposium will be held at the **Wyndham San Diego Bayside**, located at **1355 North Harbor Drive, San Diego, CA 92101**.

What should we expect from the Symposium?

Preconference Workshops – Wednesday, November 6th

We will kick-off the Symposium with focused content for those who work closely with the SISC health benefits. SISC staff will be hosting these sessions in a smaller setting to allow for more interactive discussion with attendees. There will be time to connect with your Account Manager and other districts in your region to discuss current employee benefit topics.

Day 1 – Thursday, November 7th:

Day 1 of the Symposium will feature healthcare presentations from industry experts and SISC leadership. Check-in and Symposium registration will take place in the Pacific Ballroom Foyer in the Wyndham San Diego Bayside Hotel. During this time, you can check into your room and register your attendance with SISC. Please note your room may not be available until 4:00 PM. Please see the Hotel Information section for further details.

We will begin with vendor visit time, lunch, and general session. Prizes and opportunities to interact with the sponsors will be included throughout the day. To close out the day, SISC and **Diamond Sponsor Anthem** will host a Welcome Reception on the Loma Vista Terrace of the Wyndham San Diego Bayside Hotel. Appetizers and a hosted bar will be available.

*Times are subject to change.



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Day 2 – Friday, November 8th:

Day 2 of the Symposium will continue with healthcare presentations. We will begin with breakfast, followed by the general session. Prizes and opportunities to interact with our sponsors will be included throughout the day. The Symposium will close with the grand prize raffle drawing (you must be present to win).

Will there be breakout sessions, or is everyone attending the same presentations?

The Symposium will be held in one large ballroom, and all attendees will hear the same sessions.

Who is invited to attend?

The following personnel from SISC Member Districts is invited:

- Administrators
- Human Resources
- Benefits Manager
- Risk Managers
- District Labor Representatives
- District Associates (A registration fee is required for non-school employees)

What is the cost of attending the Symposium, and how can I register?

Attendance at the Symposium is free to SISC school district administration, benefits staff, and labor representatives. You may register using this link: [Symposium Registration](#)

Can our health benefits consultant attend also?

School district associates (brokers, consultants, attorneys, etc.) may attend for a \$500 registration fee. This fee includes all meals and activities that are included in the Symposium.

- School district associates may register using this link: [Symposium Registration](#)
- Hotel rooms can be booked at the special group pricing: [Wyndham Room Reservations](#)

What is the dress code for both Day 1 and Day 2?

Comfortable Business Casual. Because it can be challenging to keep the conference room at a temperature that accommodates everyone, the room temperature may vary; please bring a sweater or jacket so you are comfortable throughout the conference.

What meals are included?

Preconference Workshops – Wed 11/6: Lunch

Day 1 – Thurs 11/7: Lunch and then Appetizers at the Welcome Reception

Day 2 – Fri 11/8: Breakfast

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Is parking included in my registration?

Parking for one night is included for those SISC members who are approved for reimbursement by SISC. If SISC is not reimbursing the cost of your room, self-parking is \$39, and the parking charges will be included on your final hotel bill.

Will the speaker presentations be provided after the event?

The presentations will be available in the weeks following the event. Note-taking materials will be provided.

Can I attend virtually?

The Symposium will be presented only as an in-person event.

What if I registered to attend but need to cancel?

Registration Cancellations:

You may cancel your Symposium registration directly on Eventbrite: [Symposium Registration](#)

Hotel Cancellations:

Please see the Hotel Information section for further details.

HOTEL INFORMATION

How do I book hotel accommodations?

Friendly reminder, it is the attendee's and sponsor's responsibility to book their room. Rooms are available at the contracted group rate, starting at \$245 per night for standard rooms. Please book via the following link: [Wyndham Room Reservations](#)

- A credit card is required to book and hold your reservation.
- Your credit card will be charged for your reservation. You can submit for reimbursement following your stay.
- The hotel will also require a credit card at check-in for any incidental charges.

SISC will reimburse for one complimentary night stay and parking for up to two employees per member district. Space is limited, and the reimbursement is only available to those who reserve their room through the SISC booking link at the Wyndham San Diego Bayside **before August 1st or until rooms run out, whichever is earliest.**

To qualify as a SISC member district, your group must be enrolled in a benefits program through SISC Health Benefits. If you are the employee receiving the complimentary one-night room/parking, you can submit for reimbursement after the Symposium.

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What is the reimbursement process?

After the Symposium, you may submit a copy of your final hotel bill for reimbursement for one night stay and parking. The reimbursement is limited to two employees per member district. If more than two employees from a single district request reimbursement, SISC will reach out to those employees to confirm which two should receive the complimentary one-night hotel stay. **The district employees will need to determine who is authorized to receive the one complimentary night stay. Additional details related to the reimbursement process will be provided at the event.**

What if I registered to attend and/or reserved a hotel room but need to cancel?

Hotel Cancellations: Due to our pricing with the hotel, room cancellations are not allowed past November 1, 2024. Please notify the Wyndham hotel directly at (619) 232-3861 to cancel your hotel room reservations and ensure you receive a hotel reservation cancellation number.

Attendees are responsible for any cancellation fees for no-shows or late cancellations. If you do not arrive on your scheduled arrival date or cancel after the deadline, the hotel will charge your credit card a fee equal to your first night's room rate plus tax. Reimbursements will not be provided for no-shows or late cancellations.

Does the hotel have an airport shuttle?

Yes, the Wyndham San Diego Bayside offers a shuttle to San Diego International Airport. The shuttle goes to and from the airport daily, every 30 minutes from 6:00 am - 11:30 pm (stopping at midnight). Please follow the signs towards the courtesy shuttle pickup area at the airport. Look out for a white van with blue lettering stating Wyndham San Diego Bayside. Reservations are not required.

What time is check-in and check-out?

Check-in is at 4:00 PM and check-out is at 11:00 AM. Early check-in is not guaranteed, but the hotel will gladly check you in if your room is ready upon arrival. If your room is not ready, the hotel will let you know when your room is ready. Please check your bags with the front desk to store them until your room is ready.

Where do I take my luggage when I check out of my room?

The front desk will gladly hold your luggage until you depart.

Will I get the same hotel rate if I would like to come early or extend my stay?

Yes, if rooms are available, our group rate is extended 3 days prior and 3 days after.

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TRAVEL INFORMATION

Are attendees responsible for their own travel costs?

Yes.

What are the nearby airports?

San Diego International Airport – 1.8 miles

Can I take the train and if so which station should I end my route?

Yes, the Amtrak Santa Fe Depot is within a ten-minute walk to the hotel.

Can I bring a guest?

Travel guests are welcome, but only SISC school district employees and associates are invited to attend the symposium general session and events, including the welcome reception and meals.

ADDITIONAL INFORMATION:

Who do I contact during the Symposium if I have questions?

Any SISC staff member at the registration tables can assist you. You can also check with SISC staff wearing SISC shirts throughout the event.

Will there be any more information sent before the event?

Yes, SISC will send out more information as the event approaches. Updated information can be found online at: <https://sisc.kern.org/2024-sisc-healthcare-symposium/>

Who do I contact if the above questions do not answer my question?

Please email: SISCHealthSymposium@siscschools.org

HEALTH & SAFETY

Are masks required?

We will follow the health order and precautionary guidelines of the public health agencies in the region and the State of California in effect at the time of the Symposium.

Is proof of a negative COVID-19 test or vaccination required?

We will follow the health order and precautionary guidelines of the public health agencies in the region and the State of California in effect at the time of the Symposium.

What are the safety rules?

In order to register for SISC Healthcare Symposium, you must acknowledge, as part of the registration process, that you are aware of the risks of attending a large gathering and that you agree not to sue and hold SISC and its affiliates harmless if you become ill or are injured as a result of attending the SISC Healthcare Symposium or related activities. The Symposium

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registration form includes a question that indicates your acknowledgment of the risks, agreement to follow health and safety rules, and agreement not to sue and to hold harmless; without confirming agreement with this question, you will be unable to continue the registration process. Stay home if you're not feeling well or have COVID-19 symptoms, have been in contact with someone known to be or suspected to have been infected with COVID-19 within the last 10 days, or if you are subject to a quarantine or isolation order.

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