



SISC HEALTHCARE SYMPOSIUM 2023 – FAQ

COVID-19 PROTOCOLS

Are masks required?

We will follow the health order and precautionary guidelines of the public health agencies in the region and the State of California in effect at the time of the Symposium.

Is proof of a negative COVID-19 test or vaccination required?

We will follow the health order and precautionary guidelines of the public health agencies in the region and the State of California in effect at the time of the Symposium.

What are the safety rules?

In order to register for SISC Healthcare Symposium, you must acknowledge, as part of the registration process, that you are aware of the risks of attending a large gathering and that you agree not to sue and hold SISC and its affiliates harmless if you become ill or are injured as a result of attending the SISC Healthcare Symposium or related activities. The Symposium registration form includes a question that indicates your acknowledgment of the risks, agreement to follow health and safety rules, and agreement not to sue and to hold harmless; without confirming agreement with this question, you will be unable to continue the registration process. Stay home if you're not feeling well or have COVID-19 symptoms, have been in contact with someone known to be or suspected to have been infected with COVID-19 within the last 10 days, or if you are subject to a quarantine or isolation order.

SYMPOSIUM INFORMATION

Date & Time

Day 1 – Wednesday, November 8th

- Symposium Check-in: 8:00 AM – 11:00 AM at Lower-Level Cypress Ballroom Foyer
- Vendor Time: 9:00 AM – 11:00 AM at Big Sur Room
- Lunch: 11:00 AM at the Plaza Terrace and Dolphins Ballroom
- Symposium: 11:00 AM – 4:45 PM at Cyprus Ballroom
- Social Reception: 5:30 PM – 6:45 PM at the Monterey Plaza Hotel - Plaza Terrace

Day 2 – Thursday, November 9th

- Breakfast: 7:30 AM at the Plaza Terrace and Dolphins Ballroom
- Symposium: 8:30 AM – 12:00 PM at Cyprus Ballroom

SYMPOSIUM INFORMATION

Location

*Times are subject to change.



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The SISC Healthcare Symposium will be held at Monterey Plaza Hotel & Spa located at **400 Cannery Row, Monterey, CA 93940**.

What should we expect from the Symposium?

Day 1 – Wednesday 11/8:

Day 1 of the Symposium will feature healthcare presentations from industry experts and SISC leadership. Check-in and Symposium registration will take place in the Lower-Level Cypress Ballroom Foyer in the Monterey Plaza Hotel. During this time, you can check into your room and register your attendance with SISC. Please note your room may not be available until 4:00 PM. Please see the Hotel Information section for further details.

We will begin with vendor visit time, lunch, and general session. Prizes and opportunities to interact with the sponsors will be included throughout the day. To close out the day, SISC and **Diamond Sponsor Anthem** will host a Welcome Reception on the Plaza of the Monterey Plaza Hotel. Appetizers and a hosted bar will be available.

Day 2 – Thursday 11/9:

Day 2 of the Symposium will continue with healthcare presentations. We will begin with breakfast, followed by the general session. Prizes and opportunities to interact with our sponsors will be included throughout the day. The Symposium will close with the grand prize raffle drawing (you must be present to win).

Will there be breakout sessions, or is everyone attending the same presentations?

The Symposium will be held in one large ballroom, and all attendees will hear the same sessions.

Who is invited to attend?

The following personnel from SISC Member Districts is invited:

- Administrators
- Human Resources
- Benefits Manager
- Risk Managers
- District Labor Representatives
- District Associates (A registration fee is required for non-school employees)

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[SYMPOSIUM INFORMATION](#)

What is the cost of attending the Symposium, and how can I register?

Attendance at the Symposium is free to SISC school district administration, benefits staff, and labor representatives. You may register using this link: [Symposium Registration](#)

Can our health benefits consultant attend also?

School district associates (brokers, consultants, attorneys, etc.) may attend for a \$500 registration fee. This fee includes all meals and activities that are included in the Symposium.

- School district associates may register using this link: [Symposium Registration](#)
- Hotel rooms can be booked at the special group pricing: [MPH Room Reservations](#)

What is the dress code for both Day 1 and Day 2?

Comfortable Business Casual. Because it can be challenging to keep the conference room at a temperature that accommodates everyone, the room temperature may vary; please bring a sweater or jacket so you are comfortable throughout the conference.

What meals are included?

Day 1 – Wed 11/8: Lunch and then Appetizers at the Welcome Reception

Day 2 – Thurs 11/9: Breakfast

Is parking included in my registration?

Parking for one night is included for those SISC members whose lodging is covered by SISC. If SISC is not covering your room, valet parking is \$35, and the parking charges will be included on your final hotel bill.

Will the speaker presentations be provided after the event?

The presentations will be on screen only and not recorded. Note-taking materials will be provided.

Can I attend virtually?

The Symposium will be presented only as an in-person event.

What if I registered to attend but need to cancel?

Registration Cancellations:

You may cancel your Symposium registration directly on Eventbrite: [Symposium Registration](#)

Hotel Cancellations:

Please see the Hotel Information section for further details.

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HOTEL INFORMATION

How do I book hotel accommodations?

Friendly reminder, it is the attendee's and sponsor's responsibility to book their room. Rooms are available at the contracted group rate, starting at \$309 per night for standard rooms. Please book via the following link: [MPH Room Reservations](#)

SISC will provide one complimentary night stay and parking for up to two employees per member district. Space is limited, and the complimentary one-night hotel stay is only available by reserving your room through the SISC booking link at the Monterey Plaza Hotel **before August 1st or until rooms run out, whichever is earliest.**

If multiple employees register to attend from a single district, SISC will reach out to those employees in October to confirm who the two employees are that will receive the complimentary one-night hotel stay. The district employees will need to determine who is authorized to receive the one complimentary night stay.

To qualify as a SISC member district, your group must be enrolled in a benefits program through SISC Health Benefits. If you are the employee receiving the complimentary one-night room/parking, SISC will update your room reservation to cover the cost of one-night hotel room/parking after booking your room reservation.

- A credit card is required to book and hold your reservation.
- The hotel will also require a credit card at check-in for any incidental charges.

What if I registered to attend and/or reserved a hotel room but need to cancel?

Hotel Cancellations: Due to our pricing with the hotel, registrations, and room cancellations are not allowed past November 1, 2023. Please notify the hotel directly at **(831) 920-6710** to cancel your hotel room reservations and ensure you receive a hotel reservation cancellation number.

Attendees are responsible for any cancellation fees for no-shows or late cancellations. If you do not arrive on your scheduled arrival date or cancel after the deadline, the hotel will charge your credit card a fee equal to your first night's room rate plus tax.

Does the hotel have an airport shuttle?

No. The hotel does not have an airport shuttle. Self-paid private shuttle service is available through Monterey Airbus airport shuttle service out of San Francisco International Airport (SFO) and Norman Y. Mineta San Jose International Airport (SJC). <https://www.montereyairbus.com/>

What time is check-in and check-out?

Check-in is at 4:00 PM on Wednesday, 11/8. Check-out is at noon on Thursday, 11/9. Early check-in is not guaranteed, but the hotel will gladly check you in if your room is ready upon arrival. If your room is not ready, the hotel will let you know when your room is ready. Please check your bags with the bellman to store them until your room is ready.

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Where do I take my luggage when I check out of my room?

The valet desk outside the hotel will gladly hold your luggage until you depart.

Will I get the same hotel rate if I would like to come early or extend my stay?

Yes, if rooms are available, our group rate is extended 3 days prior and 3 days after.

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TRAVEL INFORMATION

Are attendees responsible for their own travel costs?

Yes.

What are the nearby airports?

- Monterey Regional Airport – 5 miles
- San Jose Airport – 72 miles
- Oakland Airport – 105 miles
- San Francisco International Airport – 107 miles

Can I bring a guest?

Travel guests are welcome, but only SISC school district employees and associates are invited to attend the symposium general session and events, including the welcome reception and meals.

ADDITIONAL INFORMATION:

Who do I contact during the Symposium if I have questions?

Any SISC staff member at the registration tables can assist you.

Will there be any more information sent before the event?

Yes, SISC will send out more information as the event approaches. Updated information can be found online at: <https://sisc.kern.org/2023-sisc-healthcare-symposium/>

Who do I contact if the above questions do not answer my question?

Please email: SISCHealthSymposium@siscschools.org

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