



# SISC HEALTHCARE SYMPOSIUM 2021 – FAQ

## COVID-19 PROTOCOLS

### Are masks required?

The City of Long Beach has issued health orders in alignment with other public health agencies in the region, including LA County Public Health and the City of Los Angeles, as well as the State of California. As of July 17, 2021, the Order requires masking indoors in public settings and businesses regardless of vaccination status. The Westin will follow the precautionary guidelines of the Order in effect at the time of the Symposium.

### Is proof of negative COVID-19 test or vaccination required?

By registering for the Symposium, you confirm that you will have received a negative COVID-19 test within 72-hours of the Symposium, OR you will have been fully vaccinated (14 days past final vaccination shot) at the time of the Symposium. Please bring proof of vaccination or negative test to the Symposium registration check-in table. Digital copies are acceptable. Should Orders change, the Westin will follow the precautionary guidelines of the Order in effect at the time of the Symposium.

### What are the safety rules?

In order to register for SISC Healthcare Symposium, you must acknowledge, as part of the registration process, that you are aware of the risks of attending a large gathering, and that you agree not to sue and hold SISC and its affiliates harmless if you become ill or are injured as a result of attending the SISC Healthcare Symposium or related activities. The Symposium registration form includes a question that indicates your acknowledgment of the risks, agreement to follow health and safety rules, and agreement not to sue and to hold harmless; without confirming agreement with this question you will be unable to continue the registration process. Stay home if you're not feeling well or have COVID-19 symptoms, have been in contact with someone known to be or suspected to have been infected with COVID-19 within the last 10 days, or if you are subject to a quarantine or isolation order.

## SYMPOSIUM INFORMATION

### Date & Time

#### **Day 1 – Tuesday, November 9<sup>th</sup>**

- Symposium Check-in: 8:00 AM – 11:00 AM at Hotel Lobby
- Vendor Time: 10:00 AM – 11:00 AM at Centennial Ballroom
- Symposium: 11:15 AM – 4:45 PM at Centennial Ballroom
- Lunch 11:15 AM at Centennial Ballroom
- Welcome Reception: 5:30 PM – 6:45 PM at the Westin Navy Proof Patio

#### **Day 2 – Wednesday, November 10<sup>th</sup>**

- Breakfast 7:30 AM at Centennial Ballroom
- Symposium: 8:30 AM – 12:00 PM at Centennial Ballroom
- To-go Lunch 12:00 PM at Centennial Ballroom

\*Times are subject to change.



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## SYMPOSIUM INFORMATION

### Location

The SISC Healthcare Symposium will be held at The Westin Long Beach located at **333 East Ocean Boulevard, Long Beach, CA, 90802.**

### What should we expect from the Symposium?

#### **Day 1 – Tuesday 11/9:**

Day 1 of the Symposium will feature healthcare presentations from industry experts and SISC leadership. Check-in and Symposium registration will take place in the main lobby and in front of Centennial Ballroom in the Westin Long Beach. During this time, you will have an opportunity to check into your room and register your attendance with SISC. Please note, your room may not be available until 4:00 PM. Please see Hotel Information section for further details.

We will begin with vendor visit time followed by general session with a lunchtime speaker. Prizes and opportunities to interact with the sponsors will be included throughout the day. To close out the day, SISC and the Titanium sponsors will host a Welcome Reception at the Westin Navy Proof Patio. Appetizers and a hosted bar will be available.

#### **Day 2 – Wednesday 11/10:**

Day 2 of the Symposium will continue with healthcare presentations. We will begin with breakfast followed by general session. Prizes and opportunities to interact with our sponsors will be included throughout the day. The Symposium will close with the grand prize raffle drawing (must be present to win). A to-go lunch will be available.

### Will there be breakout sessions or is everyone attending the same presentations?

The symposium will be held in one large ballroom. All attendees will hear the same sessions.

### Who is invited to attend?

The following personnel from SISC Member Districts is invited:

- Administrators
- Human Resources
- Benefits Manager
- Risk Managers
- District Labor Representatives
- District Associates (registration fee required for non-school employees)

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## SYMPOSIUM INFORMATION

### What is the cost to attend the Symposium and how can I register?

Attendance at the Symposium is free to SISC school district administration, benefits staff, and labor representatives. You may register using this link:

<https://2021sischealthcaresymposium.eventbrite.com>

### Can our health benefits consultant attend also?

School district associates (brokers, consultants, attorneys, etc.) may attend for a \$500 registration fee. This fee includes all meals and activities that are included in the Symposium.

- They may register using this link: <https://2021sischealthcaresymposium.eventbrite.com>
- Hotel rooms can be booked at the special group pricing: [Westin Room Reservations](#)

### What if I registered to attend but need to cancel?

Due to our pricing with the Westin, registrations and room cancellations are not allowed past November 1, 2021. Please notify the Westin directly to cancel your hotel room reservations. All hotel room cancellations must obtain a cancellation number. You may cancel your Symposium registration directly on Eventbrite: <https://2021sischealthcaresymposium.eventbrite.com>

### What is the dress code for both Day 1 and Day 2?

Comfortable Business Casual. Because it can be a challenge to keep the conference room at a temperature that accommodates everyone the room temperature may vary; please bring a sweater or jacket so you are comfortable throughout the conference.

### What meals are included?

**Day 1 – Tues 11/9:** Lunch and Appetizers at the Welcome Reception

**Day 2 – Wed 11/10:** Breakfast and Lunch

### Is parking included in my registration?

Self-parking for one night is included for those SISC members whose lodging is being covered by SISC. If your room is not being covered by SISC, self-parking is \$32 and valet is \$40. The parking charges will be included on your final hotel bill.

### Can I upgrade to valet parking if SISC is covering the cost of my parking?

If you choose valet parking, there is an additional \$40 charge not covered by SISC.

### Will the speaker presentations be provided after the event?

The presentations will be on screen only and not recorded. Note taking materials will be provided.

### Can I attend virtually?

The Symposium will be presented only as an in-person event.

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# SISC HEALTHCARE SYMPOSIUM 2021 – FAQ

## HOTEL INFORMATION

### How do I book hotel accommodations?

Friendly reminder, it is the attendees and sponsors responsibility to book their own room. Rooms are available at the contracted group rate of \$199 per night for standard rooms. Please book via the following link: [Westin Room Reservations](#)

SISC will provide one complimentary night stay and parking for up to two employees per member district. To qualify as a SISC member district your group must be enrolled in a benefit program through SISC Health Benefits. If you are the employee receiving the complimentary one night room/parking, SISC will update your room reservation after you have booked it to cover the cost of one night hotel room/parking.

- A credit card is required to book and hold your reservation.
- The hotel will also require a credit card at check-in for any incidental charges.

Should you need to cancel your hotel room reservation, please notify the Westin directly by November 1<sup>st</sup>. Any reservation that is not cancelled by November 1<sup>st</sup> will be charged one night room and tax to the credit card used to reserve the room. All cancellations must obtain a cancellation number.

### Does the hotel have an airport shuttle?

No.

### What time is check-in and check-out?

Check-in is at 3:00 PM on Tues 11/9. Check-out is at 12:30 PM on Wed 11/10. Early check-in is not guaranteed but if your room is ready upon arrival, the Westin will gladly check you in. If your room is not ready, the Westin will check you in and send you a text when your room is ready. Please check your bags with the bellman to store until your room is ready.

### Where do I take my luggage when I check out of my room on Nov 10<sup>th</sup>?

Please check your luggage in with the bellman at front desk.

### Will I get the same hotel rate if I would like to come early or extend my stay?

Yes, our group rate is extended 3 days prior and 3 days after, if rooms are available.

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# SISC HEALTHCARE SYMPOSIUM 2021 – FAQ

## TRAVEL INFORMATION

Are attendees responsible for their own travel costs?

Yes.

Which airport should I fly in to?

- Long Beach Airport (LGB) - Hotel direction: 6 miles SW
- Los Angeles International Airport (LAX) - Hotel direction: 22 miles SE
- John Wayne Airport-Orange County (SNA) - Hotel direction: 23 miles W

Can I bring a guest?

Travel guests are welcome, but only SISC school district employees and associates are invited to attend the symposium general session and events, including the welcome reception and meals.

## ADDITIONAL INFORMATION:

Who do I contact during the symposium if I have questions?

Any SISC staff member at the registration tables will be able to assist you.

Will there be any more information sent before the event?

Yes, SISC will send out more information as the event approaches. Updated information can be found online at: <https://sisc.kern.org/hw/district-resources/2021-sisc-healthcare-symposium/>

Who do I contact if the above questions do not answer my question?

Please email: [SISCHealthSymposium@kern.org](mailto:SISCHealthSymposium@kern.org)

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