

JULY 2016

# SISC FLEX

## *Newsletter*

### Important Information for the 2017 Plan Year

Navia Benefit Solutions will join SISC Flex as our third-party administration partner for the upcoming 2017 plan year. This newsletter is being sent with some helpful questions and answers to provide an understanding of the transition process to Navia.

**Question:** Will there be a fee to participate in the 2017 plan year?

**Answer:** No fees will be charged to participant or employer.

**Question:** Will I automatically be enrolled into the 2017 plan year?

**Answer:** An enrollment form must be completed/submitted to employer by the assigned employer deadline date.

**Question:** Whom will the 2017 claims be submitted to?

**Answer:** 2017 plan year claims will be submitted directly to Navia Benefit Solutions.

**Question:** Will the eligible expenses for 2017 differ from this year?

**Answer:** There will be some changes regarding eligible expenses. Eligible expense lists will be available to view on our SISC Flex website in August.

### **Save the Date: Thursday, September 8, 2016**

SISC Flex and Navia Benefit Solutions will offer an educational webinar. The webinar will be an introduction to the claims process and changes for the 2017 plan year. Interested employees may register for the webinar at: <https://attendee.gotowebinar.com/register/9156948715695106051>  
The webinar will also be recorded in case you'd like to view at a later date.



If you have questions about the 2017 plan year changes please contact:  
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