

SISC

Custom HMO Zero Admit 10

Benefit Summary (For groups of 300 and above)
(Uniform Health Plan Benefits and Coverage Matrix)

THIS MATRIX IS INTENDED TO BE USED TO HELP YOU COMPARE COVERAGE BENEFITS AND IS A SUMMARY ONLY. THE EVIDENCE OF COVERAGE AND PLAN CONTRACT SHOULD BE CONSULTED FOR A DETAILED DESCRIPTION OF COVERAGE BENEFITS AND LIMITATIONS.

Blue Shield of California

Highlights: A description of the prescription drug coverage is provided separately

Effective October 1, 2013

Calendar Year Medical Deductible	None
Calendar Year Copayment Maximum¹ (For many covered services)	\$1,000 per individual / \$2,000 per family
LIFETIME BENEFIT MAXIMUM	None
Covered Services	Member Copayment
PROFESSIONAL SERVICES	
Professional (Physician) Benefits	
• Physician and specialist office visits (Note: A woman may self-refer to an OB/GYN or family practice physician in her Personal Physician's medical group or IPA for OB/GYN services)	\$10 per visit
• Outpatient X-ray, pathology and laboratory	No Charge
Allergy Testing and Treatment Benefits	
• Office visits (includes visits for allergy serum injections)	\$10 per visit
Access+ SpecialistSM Benefits^{1,2}	
• Office visit, Examination or Other Consultation (Self-referred office visits and consultations only)	\$30 per visit
Preventive Health Benefits	
• Preventive Health Services (As required by applicable federal and California law.)	No Charge
OUTPATIENT SERVICES	
Hospital Benefits (Facility Services)	
• Outpatient surgery performed at an Ambulatory Surgery Center ³	No Charge
• Outpatient surgery in a hospital	No Charge
• Outpatient Services for treatment of illness or injury and necessary supplies (Except as described under "Rehabilitation Benefits" and "Speech Therapy Benefits")	No Charge
HOSPITALIZATION SERVICES	
Hospital Benefits (Facility Services)	
• Inpatient Physician Services	No Charge
• Inpatient Non-emergency Facility Services (Semi-private room and board, and medically-necessary Services and supplies, including Subacute Care)	No Charge
• Inpatient Medically Necessary skilled nursing Services including Subacute Care ^{4,5}	No Charge
EMERGENCY HEALTH COVERAGE	
• Emergency room Services not resulting in admission (Copayment does not apply if the member is directly admitted to the hospital for inpatient services)	\$100 per visit
• Emergency room Physician Services	No Charge
AMBULANCE SERVICES	
• Emergency or authorized transport	\$100
PRESCRIPTION DRUG COVERAGE	
Outpatient Prescription Drug	Carved out to Express Scripts 1-800-987-5241
PROSTHETICS/ORTHOTICS	
• Prosthetic equipment and devices (Separate office visit copay may apply)	No Charge
• Orthotic equipment and devices (Separate office visit copay may apply)	No Charge

DURABLE MEDICAL EQUIPMENT	
<ul style="list-style-type: none"> Breast pump Other Durable Medical Equipment (member share is based upon allowed charges) 	No Charge 20%
MENTAL HEALTH SERVICES (PSYCHIATRIC)⁶	
<ul style="list-style-type: none"> Inpatient Hospital Services Outpatient Mental Health Services 	No Charge \$10 per visit
CHEMICAL DEPENDENCY SERVICES (SUBSTANCE ABUSE)⁷	
Please see footnote 10	
<ul style="list-style-type: none"> Chemical dependency and substance abuse services 	Not Covered
HOME HEALTH SERVICES	
<ul style="list-style-type: none"> Home health care agency Services (up to 100 visits per Calendar Year) Medical supplies and laboratory Services 	\$10 per visit No Charge
OTHER	
Hospice Program Benefits	
<ul style="list-style-type: none"> Routine home care Inpatient Respite Care 24-hour Continuous Home Care General Inpatient care 	No Charge No Charge No Charge No Charge
Hearing Aids	
<ul style="list-style-type: none"> Audiological evaluations Hearing Aid Instrument and ancillary equipment (every 24 months for the hearing aid and ancillary equipment) 	\$10 per visit 50%
Pregnancy and Maternity Care Benefits	
<ul style="list-style-type: none"> Prenatal and postnatal Physician office visits (For inpatient hospital services, see "Hospitalization Services.") 	No Charge
Family Planning and Infertility Benefits	
<ul style="list-style-type: none"> Counseling and consulting⁸ Infertility Services (member share is based upon allowed charges) (Diagnosis and treatment of cause of infertility. Excludes in vitro fertilization, injectables for infertility, artificial insemination and GIFT). Tubal ligation Elective abortion⁹ Vasectomy⁹ 	No Charge 50% No Charge \$100 per surgery \$75 per surgery
Rehabilitation Benefits (Physical, Occupational and Respiratory Therapy)	
<ul style="list-style-type: none"> Office location (Copayment applies to all places of services, including professional and facility settings) 	\$10 per visit
Speech Therapy Benefits	
<ul style="list-style-type: none"> Office Visit - Services by licensed speech therapists (Copayment applies to all places of services, including professional and facility settings) 	\$10 per visit
Diabetes Care Benefits	
<ul style="list-style-type: none"> Devices, equipment, and non-testing supplies (member share is based upon allowed charges) Diabetes self-management training 	20% \$10 per visit
Urgent Care Benefits (BlueCard[®] Program)	
<ul style="list-style-type: none"> Urgent Services outside your Personal Physician Service Area 	\$50 per visit
Optional Benefits¹	Optional dental, vision, infertility, substance abuse, chiropractic or chiropractic and acupuncture benefits are available. If your employer purchased any of these benefits, a description of the benefit is provided separately.

1 Copayments marked with this footnote do not accrue to the calendar-year copayment maximum. Copayments and charges for services not accruing to the member's calendar-year copayment maximum continue to be the member's responsibility after the calendar-year copayment maximum is reached. Please refer to the Evidence of Coverage and the Plan Contract for exact terms and conditions of coverage.

2 To use this option, members must select a personal physician who is affiliated with a medical group or IPA that is an Access+ provider group, which offers the Access+ Specialist feature. Members should then select a specialist within that medical group or IPA. Access+ Specialist visits for mental health services must be provided by a MHS network participating provider.

3 Participating ambulatory surgery centers may not be available in all areas. Regardless of their availability, you can obtain outpatient surgery services from a hospital or an ambulatory surgery center affiliated with a hospital, with payment according to your health plan's hospital services benefits.

4 For Plans with a facility deductible amount, services with a day or visit limit accrue to the calendar-year day or visit limit maximum regardless of whether the plan deductible has been met.

5 Skilled nursing services are limited to 100 preauthorized days during a calendar year except when received through a hospice program provided by a participating hospice agency. This 100 preauthorized day maximum on skilled nursing services is a combined maximum between SNF in a hospital unit and skilled nursing facilities.

6 Mental health services are accessed through Blue Shield's Mental Health Service Administrator (MHS) using Blue Shield's MHS participating providers. For a listing of severe mental illnesses, including serious emotional disturbances of a child, and other benefit details, please refer to the Evidence of Coverage and Plan Contract.

7 Inpatient services for acute detoxification are covered under the medical benefit; see hospitalization services for benefit details. Services for medical acute detoxification are accessed through Blue Shield using Blue Shield HMO providers.

- 8 Includes insertion of IUD as well as injectable contraceptives for women.
- 9 Physician services copayment in the office or outpatient hospital facility only. If procedure is performed in a hospital facility setting, additional hospital services copayment may apply.
- 10 **Optional substance abuse treatment benefits are available. If your employer purchased these benefits, a description of the benefit is attached hereto as "Additional Substance Abuse Treatment Benefits."**

Plan designs may be modified to ensure compliance with state and federal requirements.

A16205 (1/13) KK042213 BH061913 BH091913